



CUSTOMERS

Department of State (DoS)

- Office of Management Strategy & Solutions (MS/S)
- Bureau of International Narcotics & Law Enforcement Affairs (INL)
- Bureau of Overseas Buildings (OBO)

Department of Justice (DoJ)

- Justice Management Division (JMD) & Executive Office for Immigration Review (EOIR)

Environmental Protection Agency (EPA)

- Office of Water (OW)

DC Health Benefit Exchange Authority (DCHBX)

Commercial

- C3IOT
- Boland
- Haibu

CONTRACT VEHICLES

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541618 • 541512 • 541690
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CONTACT

Linda Ge President & CEO

703.577.1773

ge_linda@omnivistaconsulting.com

www.omnivistaconsulting.com

SEE BEYOND THE HORIZON

ABOUT US

Founded in 2013, OmniVista Consulting LLC is an 8(a), minority-owned, Economically Disadvantaged Women-Owned Small Business (EDWOSB) that provides premier IT consulting services to the federal government. Our expertise includes providing innovative strategy and solutions for the implementation of digital transformation to include the establishment of solutions such as Data Fabric and analytics to include AI, enterprise Internet of Things (IoT) platform, ServiceNow Platform, cloud infrastructure, and systems modernization. Our team provides cybersecurity and information assurance in support of our platform implementation to include gaining full ATO of the State Department IoT Platform and performing Zero Trust assessments and remediation in support of our federal partners.

Our Data Platform support includes implementation of full fabric services to include data strategy and architecture, data lake-house, data analytics (Synapse, Kinetica), AI (Generative and Machine Learning), and data governance (Immuta). Our firm has implemented closed-loop, AI solutions in support of our customers that provide innovative approaches to use natural language processing (NLP) requests that generate supporting SQL queries to increase valid data returns while enabling non-technical users to interactively ask questions as if they were conversing with the database. Additionally, we have developed an integrated AI code review process that integrates with the pipeline to evaluate code coverage, generate summaries of code changes in non-technical terms, evaluate for possible malicious code and make suggestions for code optimization and format.

CORE SERVICES



DIGITAL TRANSFORMATION

- Cloud Modernization & Optimization
- SaaS, PaaS, IaaS Solutions
- Transformation Roadmap
- Application Modernization
- Digital Optimization
- Data strategy and Transformation
- Enterprise IT Modernization
- Hybrid Virtual / Physical Design & Implementation



CYBERSECURITY & INFOSEC

- Information Assurance/Risk Management Framework
- Security Architecture & Engineering
- Cloud Security
- Zero Trust Services and Solutions
- Penetration Testing
- Identity & Access Management
- Audit Logging
- Governance Risk and Compliance
- Policy, Planning, & Communications



IT PORTFOLIO & STRATEGY

- Technology Investments & TCO
- Strategy
- Technology Roadmap
- Portfolio Management and Governance
- Capability Development
- Automation / RPA
- PMO Implementation and Oversight



DATA SCIENCE & ENGINEERING

- Data Strategy
- AI Strategy and Implementation
- Data Governance
- Data Architecture
- Analytics and Visualization
- Decision support and Business Process Management
- Data Design & Warehousing



SERVICE MGMT & INTEGRATION

- IT Service Management
- ServiceNow Solutions
- CMS & CDN Deployment
- Application Development & Integration
- Azure DevOps
- Atlassian Jira and Confluence Integration
- Storage and Data Management

WHY OMNIVISTA?

Our extensive background in the law enforcement and diplomacy technology community enhances our capability to advise and support agencies to leverage Agile methodologies and management techniques to increase coordination and integration based on real-time feedback from the user community we serve. Our commitment to leveraging cutting-edge technology and strategic insights in portfolio and project management propels our clients towards successful digital transformation to assist the organization to take advantage of today's technology while planning for future technology advancements to achieve enduring success.

OmniVista Consulting ñ See Beyond the Horizon.



DOJ AWS LANDING ZONE PLATFORM SUPPORT

Department of Justice, Justice Management Division (JMD)

Prime Contractor | RTS/BPA Task Order | AWS GovCloud & Commercial | FedRAMP High | August 2025 – Present

OmniVista Consulting serves as prime contractor supporting DOJ JMD OCIO's enterprise AWS Landing Zone — a multi-tenant, multi-account cloud platform shared across more than a dozen DOJ mission-owner programs. Our support spans cloud infrastructure engineering, security and ATO compliance, AI innovation, ServiceNow platform administration, and multi-program customer engagement.

Cloud Infrastructure & Platform Engineering

OmniVista maintains and continuously evolves the DOJ multi-account AWS Landing Zone using Infrastructure as Code, enforcing consistent security guardrails, identity controls, and automated compliance pipelines across GovCloud and commercial environments. The team manages monthly Golden AMI build and deployment cycles, architected subnet expansion solutions to support containerization growth across DOJ programs, and stood up a vetted Docker container image library using CIS-benchmarked images. OmniVista successfully upgraded the Landing Zone Accelerator across GovCloud and commercial environments with zero service disruption, and implemented automated platform health monitoring and alerting that reduced manual oversight burden across the engineering team.

Security, Compliance & ATO Support

OmniVista's security engineers lead ongoing ATO efforts across the Landing Zone and its hosted customer systems. The team completed multiple annual security control assessment cycles, built and deployed a centralized Vulnerability Management Dashboard that consolidated findings from AWS Inspector and Security Lake across all Landing Zone accounts, and enforced Zero Trust access controls — restricting console access to trusted network paths in coordination with DOJ's security operations center. OmniVista has successfully supported ATOs for four customer systems in the current period of performance, delivering all required compliance artifacts, Incident Response Plans, Contingency Plans, and Privacy Impact Assessments. The team also identified and remediated a PII exposure incident affecting a DOJ program's load balancer logs, coordinating resolution across the application team, SIEM team, and DOJ cybersecurity leadership.

Cloud-Native Innovation & AI

OmniVista actively drives innovation across the DOJ cloud environment. Most notably, the team designed and deployed a Generative AI-powered chatbot for the DOJ employee portal, directly addressing a longstanding pain point among DOJ staff who struggled to locate and understand the documents they needed. The chatbot uses large language model (LLM) technology to enable employees to search for portal documents conversationally, surface relevant results, and receive plain-language summaries and explanations of document content — dramatically improving discoverability and comprehension across the DOJ workforce. The team also launched a Snowflake data analytics proof of concept integrating live mission data with a Tableau dashboard, and introduced an AI-assisted development tool that grew from 11 to 34 active DOJ subscribers within two months of deployment. OmniVista built Cloud Native Security and Asset Reporting capabilities leveraging AWS-native services to replace a legacy asset tracking solution, eliminating hundreds of personnel hours previously lost to manual maintenance across Department teams. The team additionally identified and documented a cloud-native migration path for DOJ's intranet search platform projected to save approximately \$100,000 annually.

ServiceNow Platform & IT Collaboration

OmniVista administers the DOJ JMD ServiceNow platform alongside the Landing Zone, delivering a major platform upgrade completed on schedule with zero production downtime, and deploying bi-directional Jira integrations that eliminated manual hand-offs between DOJ ticketing systems. The team built a real-time Platform Health Dashboard for leadership visibility, completed a 3-year ATO for the ServiceNow platform, and developed automated service catalog workflows for Landing Zone onboarding and account management. MoveWorks AI was also integrated into the ServiceNow environment to enhance end-user support automation.

Multi-Program Customer Support & FinOps

OmniVista provides continuous hands-on engineering support to all DOJ programs hosted on the Landing Zone, consistently resolving 50+ tickets monthly across IAM, compute, networking, security, analytics, and cost management — maintaining an average monthly ticket closure rate above 85%. The team supported more than a dozen DOJ components from initial onboarding through steady-state operations, implemented automated budget alerting and FinOps monitoring across all Landing Zone accounts, and achieved \$100,000+ in projected annual cost savings through cloud-native tool migrations and resource rightsizing recommendations.



CURRENT OMNIVISTA PERFORMANCE

DEPARTMENT OF STATE

OmniVista is preparing the Office of Management Strategy and Solutions (MS/S) for Zero Trust Architecture (ZTA) by identifying, assessing, and engineering solutions for the MeterNet project. Our Network Security Engineers provide Subject Matter Expert-level optimization and modernization support for the program. DoS awarded OmniVista multiple Certificates of Appreciation for exceptional cybersecurity support, including helping MS/S achieve its first three-year Authority to Operate (ATO). We integrated Risk Management Framework (RMF) requirements with MS/S System Development Lifecycle (SDLC) and Change Management (ChM) processes to ensure full accountability of applicable security and privacy controls. In addition to compliance with DoS policies, the enhanced network security posture greatly improved situational and risk awareness for informed decision making by the Office of the Chief Information Officer (OCIO). Key Task Area requirements include the following:

- Cybersecurity and Computer Network Defense
- Vulnerability Management
- Threat and Risk Analysis
- Network Security Operations Engineering
- Network/Firewall Implementation
- Network and Security Product Analysis
- Assessment and Authorization (A&A) and Connection Approval Engineering
- ATO Sustainment
- Information Assurance

DEPARTMENT OF JUSTICE

OmniVista is addressing the client's inefficiencies in their ServiceNow implementation with a comprehensive three-part solution. OmniVista revamped the Service Portal, improving the user experience by consolidating the service catalog from fifteen categories to three and rearranging the user interface for easier navigation. OmniVista streamlines processes by reducing workflow steps, integrating the Demand process with Azure DevOps, and consolidating change requests. Finally, OmniVista introduces new processes into ServiceNow, eliminates manual paper forms, and creates central dashboards and reports for continuous improvement.

- AI and Machine Learning
- Business Process Management (BPM)
- DevOps Integration
- Workflow Optimization
- Incident Management
- Change Management
- Digital Transformation
- IT Service Management (ITSM)
- Configuration Management Database (CMDB)
- Service Catalog
- Self-Service Portal

ENVIRONMENTAL PROTECTION AGENCY

Our team provides SAFe Lean-Agile coaching and ceremony facilitation. OmniVista provides support to the government and vendor support leadership in providing advice on how to improve the use of SAFe agile approach to improve release planning as well as enhanced metrics for the team's velocity and business value accomplishments. Our Agile coaches provided a comprehensive set of tools for agile planning, dependency mapping, and risk management. The process includes implementing tools and processes to facilitate increased velocity while integrating metrics for future iteration planning.

- Assessment and Planning
- Team Training
- Kanban Board Implementation
- SAFe Lean-Agile Methodologies
- Data Collection and Analysis
- Continuous Improvement/Adaptation
- Daily Stand-Ups/Regular Retrospective

BENEFITS TO CUSTOMERS

Small Business Innovation and responsiveness

Cost-effective use of resources appropriate to modernization & maintenance

Enhanced security and functionality designed into the development process

Appropriate and timely migration to the cloud

Enhanced application security and velocity to ATO

Enhanced internal and external collaboration

New enterprise capabilities based on modern application platforms

Deep relationships with Large and Small Business Vendors to deliver SaaS first solutions
optimizing the use of low code whenever possible via proven commercial software platforms



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